

Sanctuary (365)
Simply life enhancing



Welcome to Peace of Mind
Telecare and Assistive Technology



What is Sanctuary365?

Based in Chester, Sanctuary365 provides a telecare and assistive technology service monitoring real-time emergencies and lifestyle changes - 24 hours a day, 365 days a year.

Various devices and sensors can be placed around your home, allowing you to live independently knowing that help is at hand, if needed.

Security issues, environmental risks - like smoke, floods or gas - and personal risks, such as falls and epilepsy, are all monitored. Whether it's a temperature extremes sensor for the kitchen, a smoke alarm for the hallway or a flood detector for the bathroom, we have it covered.

How does it work?

All that is required is a telephone line and electrical power point (they need to be within six feet of each other) to connect the technology to.

We take great pride in the quality and professionalism of our telecare and assisted technology service. For further details and to find out what tailored options are available to you, feel free to get in touch.

Should an emergency occur, an alert can be raised either automatically by the unit or by the individual. A message is sent to Sanctuary365 where trained operators take the most appropriate action - whether it is to contact a family member, neighbour, doctor or the emergency services. Help will then be on its way.

What are the benefits?

Instant response - Our highly skilled operators respond to your call and take the appropriate action to get the help you need when you need it

Personal service - Friendly and dignified

We won't leave you - Our operators will stay on the line with you until help arrives

Reassurance - 24-hour link to Sanctuary365

Easy installation - The entire system is wireless, meaning there are no unsightly wires

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