

Simply life enhancing

**Personal
safety alarms
by Sanctuary** 

Delivering peace of mind

Sanctuary 365 offers personal safety alarms which are designed to give you peace of mind that should you ever feel that the safety of you or your family is at risk we are here for you, 24 hours a day; seven days a week.

The alarm systems work by linking to our call centre. Once activated, the operator will alert the emergency services and inform your named emergency contact. The operator will stay on the line until help arrives and any audio will be recorded to be used as evidence if needed.

The technology is discreet and affordable with systems starting from just 57p per day. We can work with you to design a system that fits in around your life and gives you security and reassurance at all times.

You are not alone; help is available if you feel that you are at risk of

- Domestic Abuse
- Hate crime
- Intruders
- If you feel threatened in any way
- If you feel intimidated
- If you are experiencing anti-social behaviour



Technology that works for you

A discreet panic button

This can be worn as a wristband, as a pendant or simply clipped on to an item of clothing. If you need to activate your panic button your alarm will automatically connect you to a member of the Sanctuary365 team who will escalate the call to the Emergency Services to ensure that help is on the way, they will then alert a named contact on your behalf. All calls are recorded automatically and any audio can be made available to you on request.

The system works by sending a wireless signal to a base unit which will be hidden somewhere discreet in your home. If an alarm is triggered the base unit will dial through to our monitoring centre instantly, the alarms are silent and will not put your safety further at risk by sounding out.

Sanctuary365 will never speak to you during these calls unless requested verbally by yourself in a situation or in the case of a false or accidental alarm.



GPS panic button

These devices can be worn when you leave the house, giving you total confidence and peace of mind whilst out on your daily business. Should anything happen you can raise an alarm and your exact location will be sent to the Emergency Services who will use GPS technology to track and locate your position if you need any assistance.



Home Security

Panic buttons can also be installed by your front door and in other locations throughout the house.

There are many other options to make your home more secure such as smoke detectors, movement detectors and intruder sensors for doors and windows, all of these technologies are also linked to our 24/7 monitoring centre and will raise alarms if triggered.

Home security can be tailored to meet your needs



Why choose Sanctuary365?

Sanctuary365 understands the importance of personalising technology to each individual. We can support you with tailored packages suitable for your needs, ensuring personal risk is minimised at all times.

We are:

- An established and respected national provider of telecare and assistive technology
- Platinum-accredited with the Telecare Services Association (TSA) Code of Practice
- A not-for-profit organisation which means we reinvest surplus back into our business so we can continue to provide the best products, services and support possible at affordable prices



Contact us

If you would like to find out more information or discuss your needs and concerns, one of our trained team members can talk about your options with no obligation to purchase.

Call us on **0330 123 3 365** or email

365enquiries@sanctuary-housing.co.uk



Sanctuary365 is a trading name of Sanctuary Home Care Limited, an exempt charity